

Important update: To continue logging in from T-Mobile HotSpot locations, you will need to update the T-Mobile HotSpot Login Utility on your Dash. This upgrade takes only a few minutes.


There are two ways to download this software update -- please select one:

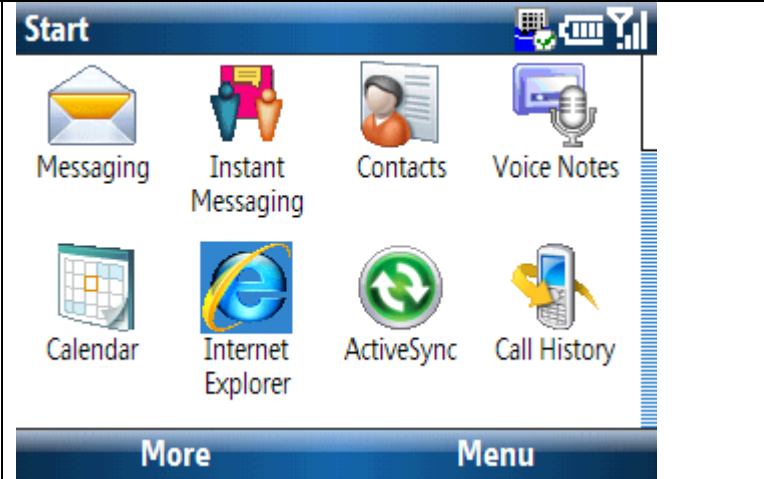
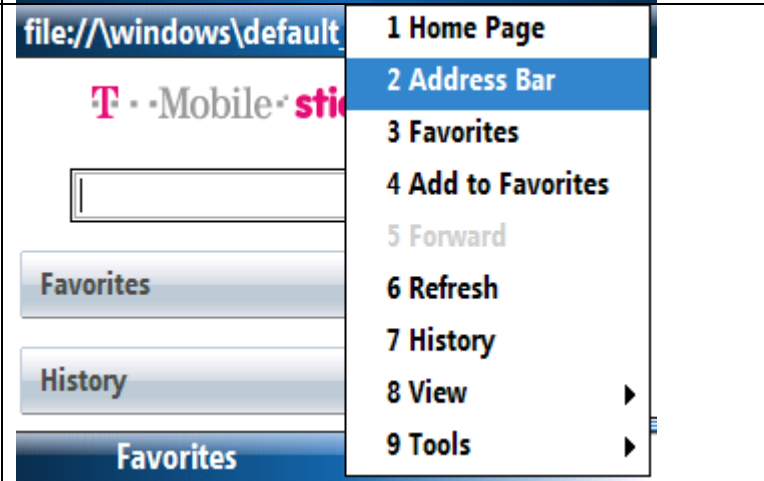
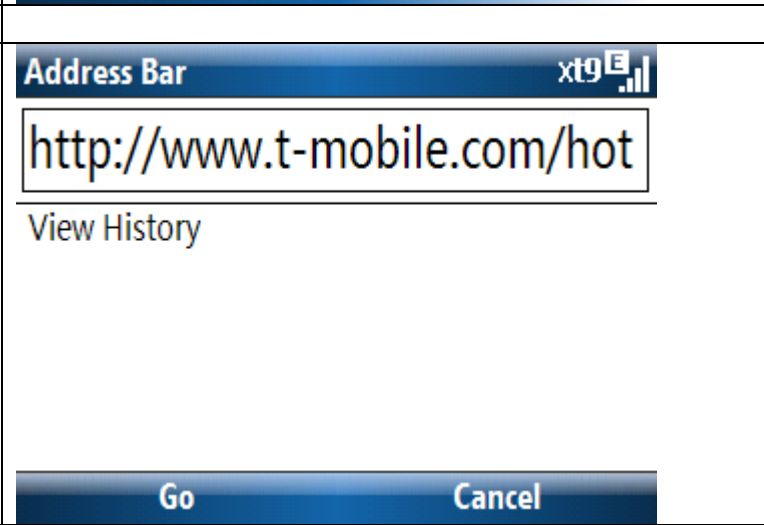
1. If you have Internet access from your T-Mobile Dash, you can download and install directly to your phone. [Get device download instructions.](#)
2. With Internet access from your PC, you can download the file to your PC and then use ActiveSync to transfer the file to your Dash. [Get PC download instructions.](#)

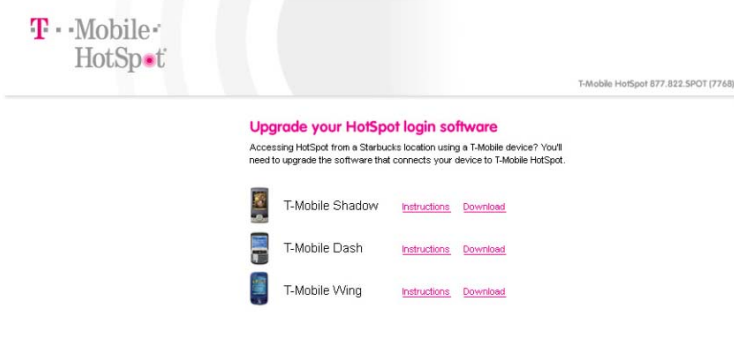
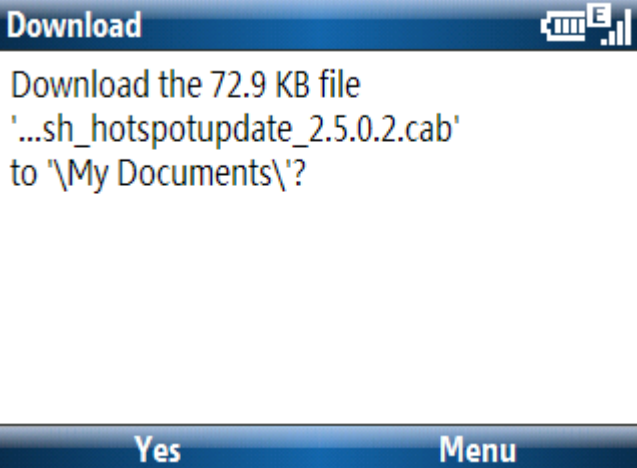
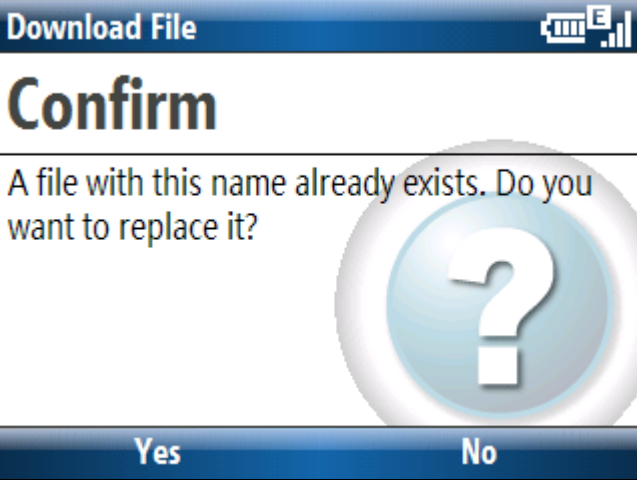
If you have set up your HotSpot Login Utility with your username and password, these settings will remain after this update. If you have updated the advanced settings on the device, you will need to reset these values. [Learn more about the HotSpot Login Utility Settings.](#)

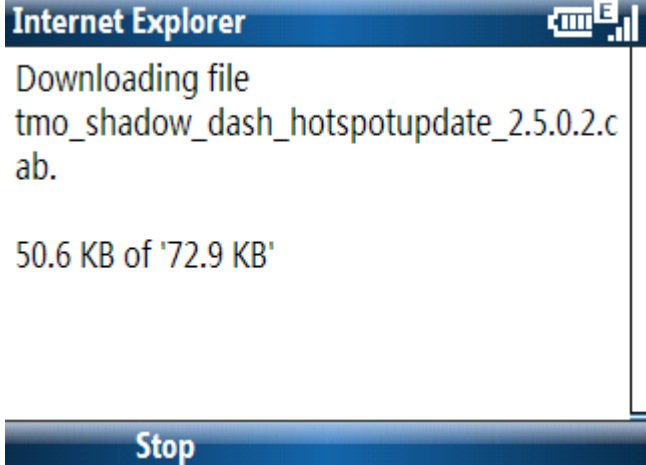
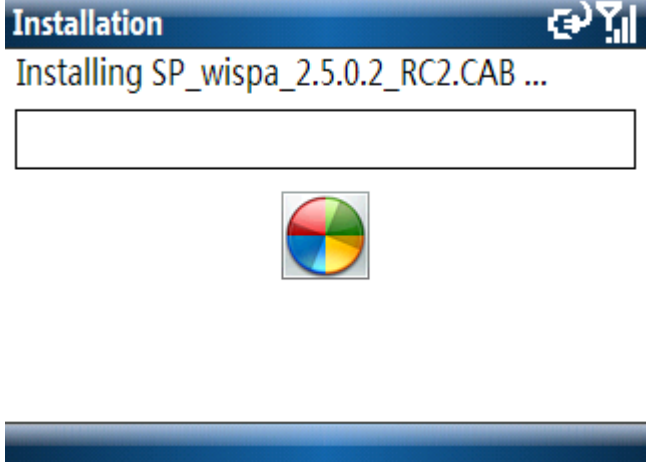
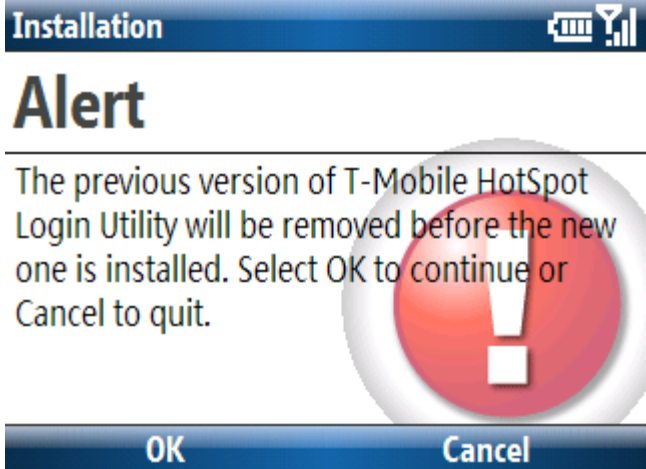
Still using Windows Mobile 5? First, please visit <http://www.t-mobile.com/wmupgrade/> to install Windows Mobile 6. Then follow the login utility update instructions below.

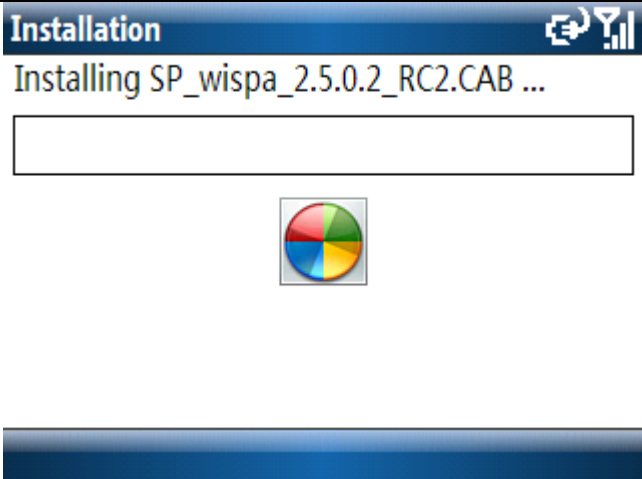
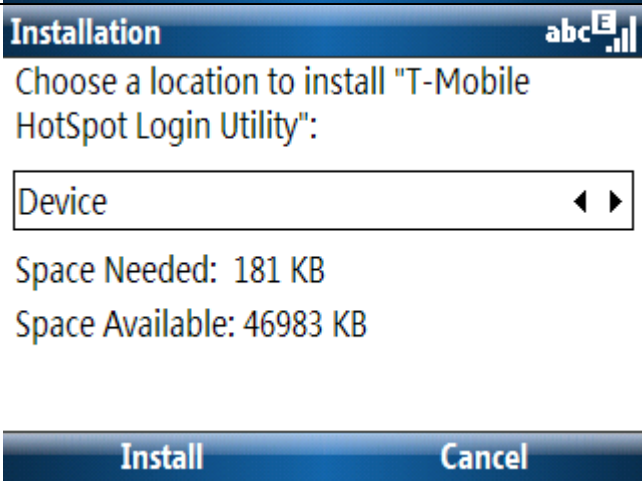
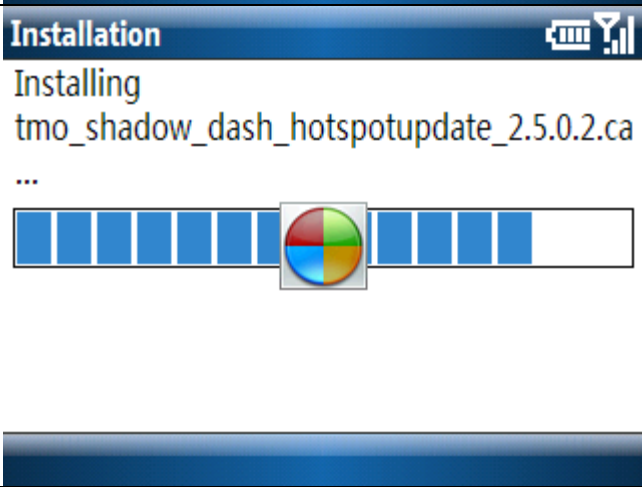
Not sure which version of Windows Mobile you're using? Go here: <http://support.t-mobile.com/knowledgebase/root/public/tm23434.htm>

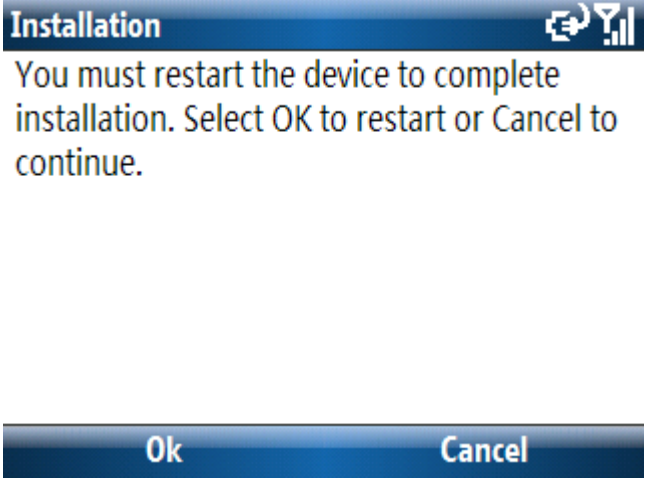
To download and install directly to your phone	
Make sure you have access to the Internet, either via the T-Mobile GPRS/EDGE network, or via WiFi.	Refer to your User Manual for details on how to connect.
Begin at the Home screen. Select Start .	 <p>The screenshot shows the Windows Mobile 6 Home screen. At the top, there is a status bar with a battery icon, signal strength, and a large 'E' icon. Below this is a taskbar with several application icons. The main area of the screen displays: 'Wi-Fi: Off', 'T-Mobile', '5/20/2008', and '4:32 PM'. Below that, it says 'Set Up E-mail' with a 'Hide Me' option. Further down, it shows 'Text/Multimedia Messages: 0' and 'E-mail Messages: 0'. At the bottom, it says 'No upcoming appointments.' and 'Profile: Normal'. At the very bottom, there is a 'Start' button with the Windows logo and a 'Contacts' button.</p>

<p>Navigate to and select Internet Explorer.</p>	 <p>The screenshot shows the Windows Start menu with several application icons. The 'Internet Explorer' icon, which is a blue globe with a yellow 'e', is highlighted with a blue border. Other icons include Messaging, Instant Messaging, Contacts, Voice Notes, Calendar, ActiveSync, and Call History.</p>
<p>Select Address Bar from the Menu.</p>	 <p>The screenshot shows the Internet Explorer application window with the 'More' menu open. The 'Address Bar' option is highlighted in blue. The menu items are numbered 1 through 9: 1 Home Page, 2 Address Bar, 3 Favorites, 4 Add to Favorites, 5 Forward, 6 Refresh, 7 History, 8 View, and 9 Tools. The background shows a portion of a mobile website with 'T-Mobile' branding.</p>
<p>Enter the url: http://www.t-mobile.com/hotspotupdates Select Go.</p>	 <p>The screenshot shows the Internet Explorer address bar with the URL 'http://www.t-mobile.com/hot' entered. Below the address bar is a 'View History' link. At the bottom of the screen are 'Go' and 'Cancel' buttons.</p>

<p>Select the Download link to download the file to your Dash.</p> <p>Note: Updates are available for several devices. Be sure to select the T-Mobile Dash link.</p>	 <p>The screenshot shows the T-Mobile HotSpot interface. At the top left is the T-Mobile HotSpot logo. At the top right, it says 'T-Mobile HotSpot 877.822.SPOT (7768)'. The main heading is 'Upgrade your HotSpot login software'. Below this, it says 'Accessing HotSpot from a Starbucks location using a T-Mobile device? You'll need to upgrade the software that connects your device to T-Mobile HotSpot.' There are three device categories listed: 'T-Mobile Shadow', 'T-Mobile Dash', and 'T-Mobile Wing'. Each category has a small icon of the device and two links: 'Instructions' and 'Download'.</p>
<p>Select Yes to confirm that you want to download the update to the 'My Documents' folder on your Dash.</p>	 <p>The screenshot shows a blue header bar with the word 'Download' on the left and a signal strength icon on the right. The main text reads: 'Download the 72.9 KB file ''...sh_hotspotupdate_2.5.0.2.cab'' to '\\My Documents\\'?'. At the bottom, there are two buttons: 'Yes' and 'Menu'.</p>
<p>If you are prompted, select Yes when asked if you want to replace an existing file.</p>	 <p>The screenshot shows a blue header bar with the text 'Download File' on the left and a signal strength icon on the right. The main heading is 'Confirm'. Below this, it says 'A file with this name already exists. Do you want to replace it?'. To the right of the text is a large, circular, 3D-style button with a white question mark on a blue background. At the bottom, there are two buttons: 'Yes' and 'No'.</p>

<p>This screen shows you the progress of the download.</p>	 <p>Internet Explorer</p> <p>Downloading file tmo_shadow_dash_hotspotupdate_2.5.0.2.cab.</p> <p>50.6 KB of '72.9 KB'</p> <p>Stop</p>
<p>The installation screen will appear briefly.</p>	 <p>Installation</p> <p>Installing SP_wispa_2.5.0.2_RC2.CAB ...</p> <p>[Progress bar]</p> <p>[Colorful circular progress indicator]</p> <p>Stop</p>
<p>If you are prompted, select OK when asked if you want to remove a previous version of the T-Mobile HotSpot Login Utility.</p>	 <p>Installation</p> <p>Alert</p> <p>The previous version of T-Mobile HotSpot Login Utility will be removed before the new one is installed. Select OK to continue or Cancel to quit.</p> <p>OK Cancel</p>

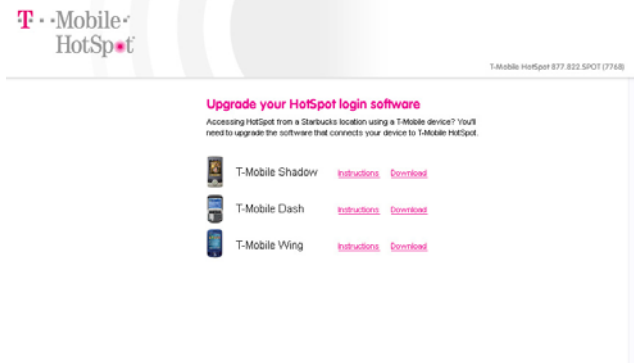
<p>The installation screen will appear briefly.</p>	
<p>If you have a Storage Card in your Dash, you will see this screen. Make sure "Device" is selected</p> <p>Select Install to begin the installation process.</p> <p>Note: If your device is full, you will need to create space to complete this installation.</p>	
<p>The installation progress screen displays while the installation completes.</p>	

<p>Installation is complete and successful.</p> <p>Select OK to restart your device and begin using the updated HotSpot login utility.</p> <p>If you have already configured your HotSpot utility with your username and password, these settings will remain. If you have updated the advanced settings on the device, you will need to reset these values.</p> <p>Learn more about the HotSpot Login Utility Settings</p>	 <p>The image shows a dialog box titled "Installation" with a blue header bar. On the right side of the header bar, there are two icons: a speech bubble and a signal strength indicator. The main text of the dialog box reads: "You must restart the device to complete installation. Select OK to restart or Cancel to continue." At the bottom of the dialog box, there is a dark blue bar containing two buttons: "Ok" and "Cancel".</p>

To download to your PC, then install on your phone

Make sure you have access to the Internet from your PC.

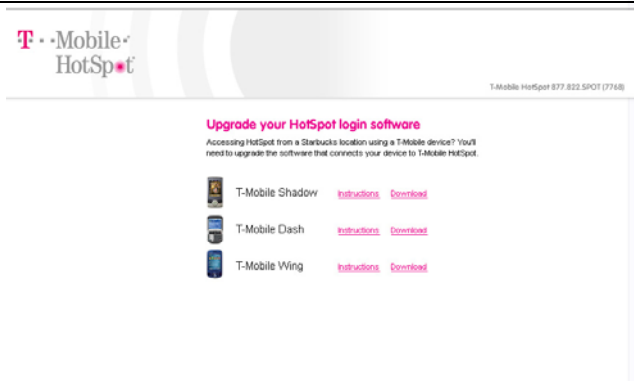
Open your Web browser and go to:
<http://www.t-mobile.com/HotSpotUpdates>



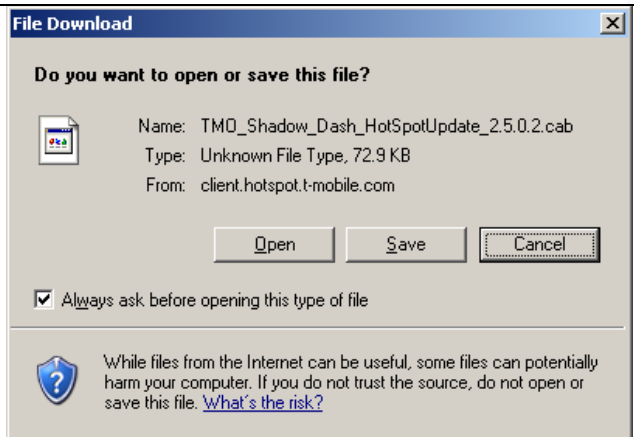
Select the [Download](#) link to download the file to your PC.

Note: Updates are available for several devices. Be sure to select the T-Mobile Dash link.

Select the [Instructions](#) link to view these step by step instructions.

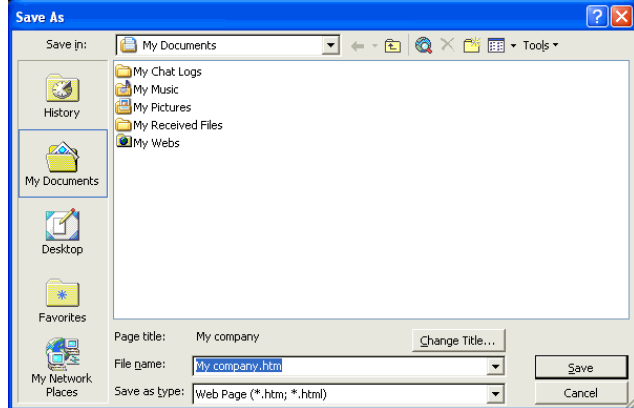


Select **Save**.



Select the location on your PC where you want the file to be saved.

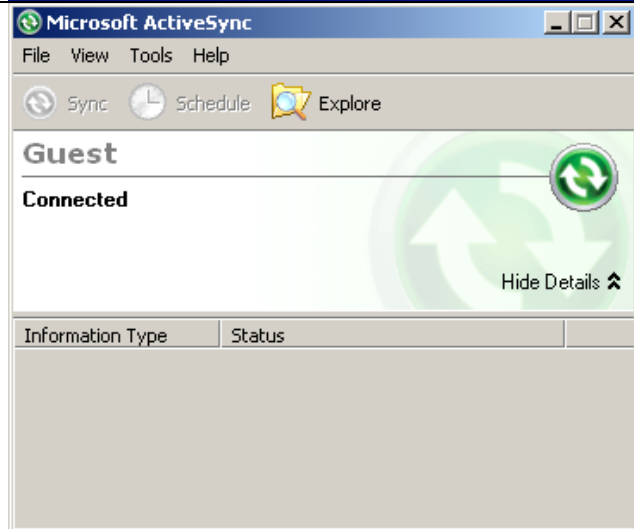
Click **Save**.



Connect your Dash to your PC with the USB cable to start ActiveSync.

Copy the file tmo_shadow_dash_hotspotupdate_2.5.0.2.cab from your PC into the 'My Documents' folder on your phone.

Note: Please refer to your User Manual for detailed instructions on using ActiveSync and copying files to your device.



Disconnect your Dash from your PC.

On your Dash, Begin at the home screen. Select **Start**.



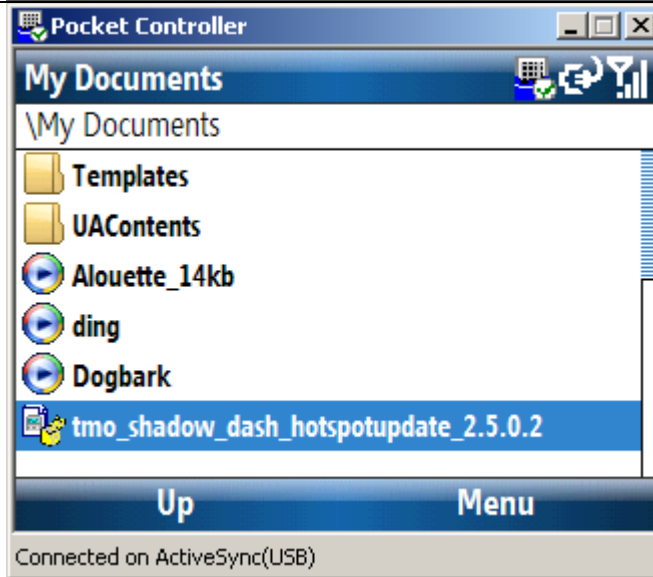
Select **File Explorer**.



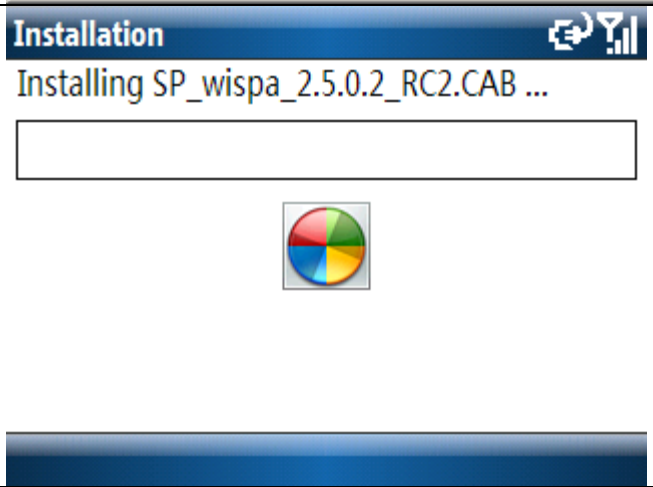
If you are not in the My Documents Folder, navigate to the **My Documents** folder.

Use the scroll wheel to select the file **tmo_shadow_dash_hotspotupdate_2.5.0.2.cab**

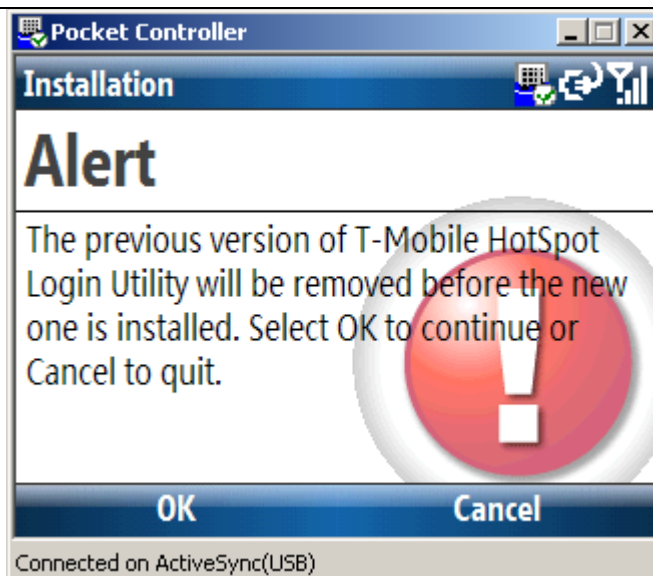
Use the **center button** to run the file.



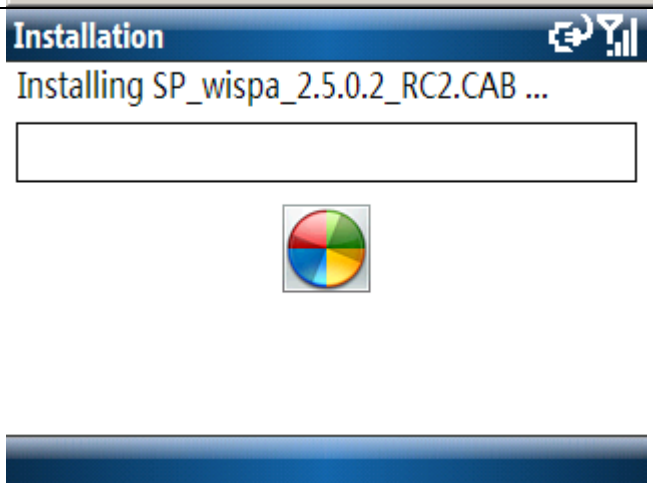
Installation will begin.



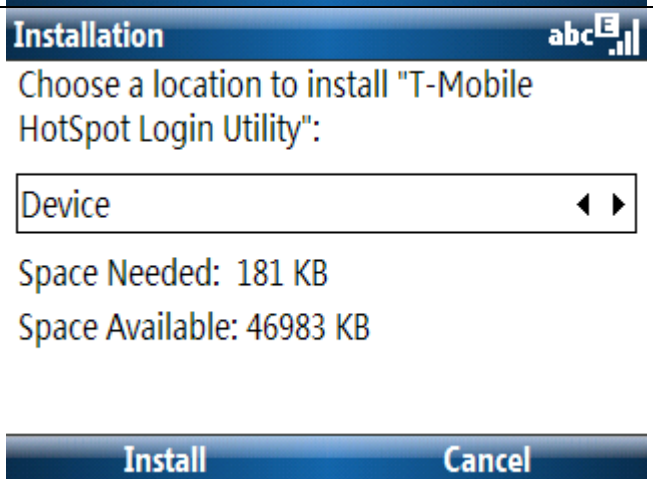
If you are prompted, select **OK** when asked if you want to remove a previous version of the T-Mobile HotSpot Login Utility.

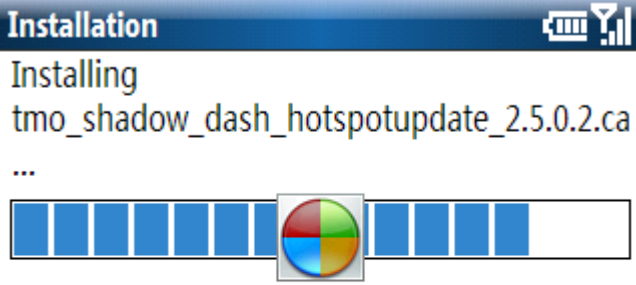
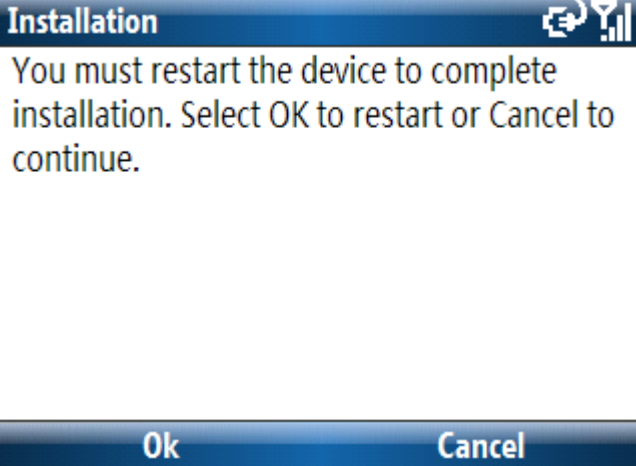


The installation screen will appear briefly.



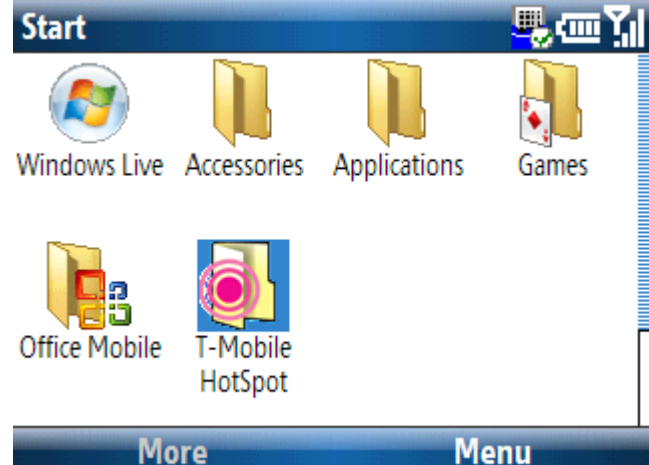
If you have a **Storage Card in your Dash**, you will see this screen.
Make sure "Device" is selected
Select **Install** to begin the installation process.
Note: If your device is full, you will need to create space to complete this installation.



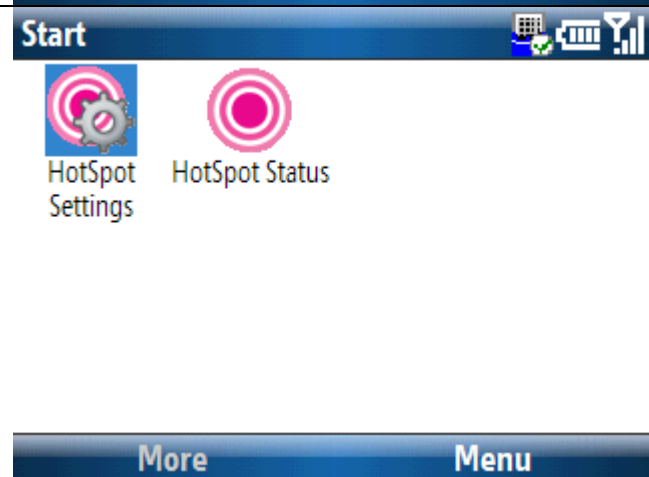
<p>The installation progress screen displays while the installation completes.</p>	
<p>Installation is complete and successful.</p> <p>Select OK to restart your device and begin using the updated HotSpot login utility.</p> <p>If you have already configured your HotSpot utility with your username and password, these settings will remain. If you have updated the advanced settings on the device, you will need to reset these values.</p> <p>Learn more about the HotSpot Login Utility Settings</p>	
<p>HotSpot Login Utility Settings</p>	
<p>If you have already configured your HotSpot utility with your username and password, these settings will remain.</p> <p>If you have updated the advanced settings on the device you will need to reset these values.</p> <p>These are the instructions for the HotSpot Login Utility Settings.</p>	

To review/update the HotSpot Login Utility settings:

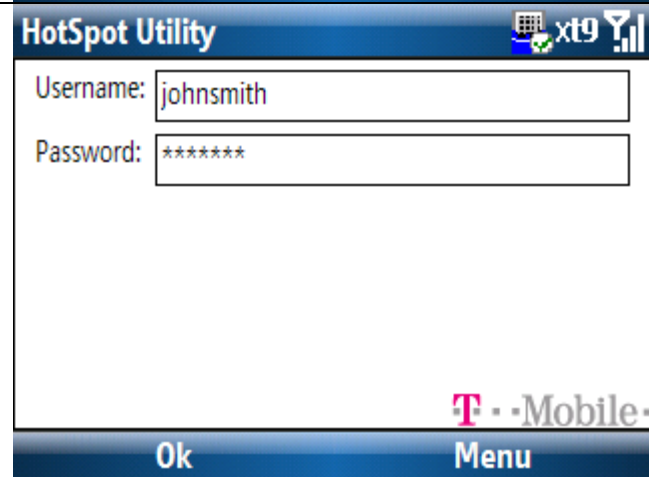
Select Start from the Home Screen, then locate and open the **T-Mobile HotSpot Folder**.



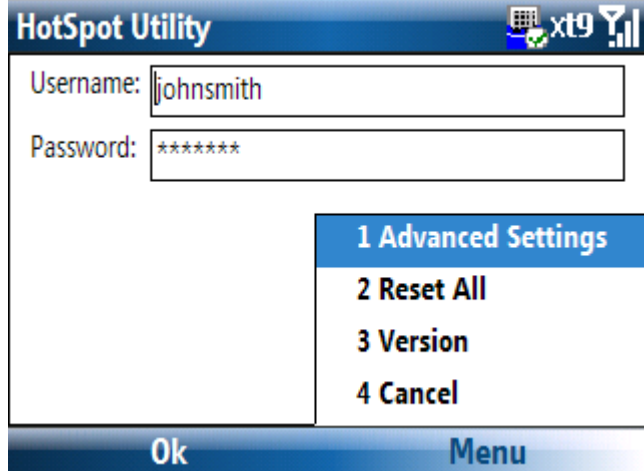
Select **HotSpot Settings**.



If you entered your username and password before updating your HotSpot Login Utility, these values are retained.



To review/update all settings:
Select **Menu**
Advanced Settings.



HotSpot Utility

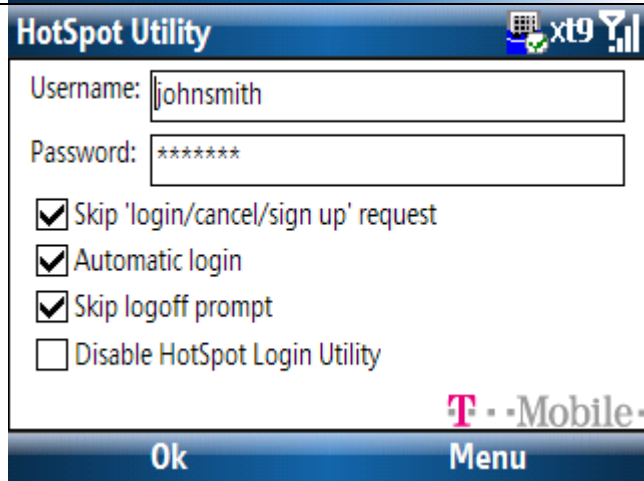
Username: johnsmith

Password: *****

- 1 Advanced Settings
- 2 Reset All
- 3 Version
- 4 Cancel

Ok Menu

Makes any desired changes.
Select **OK.**



HotSpot Utility

Username: johnsmith

Password: *****

- Skip 'login/cancel/sign up' request
- Automatic login
- Skip logoff prompt
- Disable HotSpot Login Utility

T-Mobile

Ok Menu