


Important update: To continue logging in from T-Mobile HotSpot locations, you will need to update the T-Mobile HotSpot Login Utility on your Wing. This upgrade takes only a few minutes.

There are two ways to download this software update -- please select one:

1. If you have Internet access from your T-Mobile Wing, you can download and install directly to your phone. [Get device download instructions.](#)
2. With Internet access from your PC, you can download the file to your PC and then use ActiveSync to transfer the file to your Wing. [Get PC download instructions.](#)

NOTE: If you have set up your HotSpot Login Utility with your username and password, or personalized the settings in other ways, you will need to reset these values after you update the software.

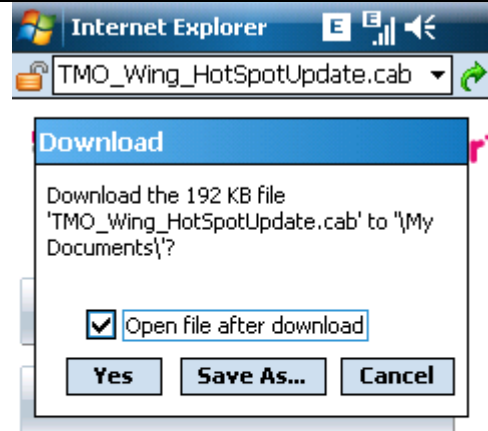
[Learn more about HotSpot Login Utility Settings](#)

<p>To download and install directly to your phone</p>	
<p>Make sure you have access to the Internet, either via the T-Mobile GPRS/EDGE network, or via Wi-Fi.</p>	<p>Refer to your User Manual for details on how to connect.</p>
<p>Begin at the Home screen.</p> <p>Select Start.</p> <p>Select Internet Explorer.</p>	 <p>The screenshot shows a mobile phone's Start menu. At the top, it says 'Start' with a Windows logo, signal strength, and the time '2:13'. Below that is the date '05/22/2008' and 'Bluetooth: Off'. A list of applications is shown: Today, Office Mobile, Calendar, Instant Messaging, Internet Explorer (highlighted in blue), Messaging, t-zones, File Explorer, Screen Capture, Programs, Settings, and Help. At the bottom, there are icons for Calendar and Contacts.</p>

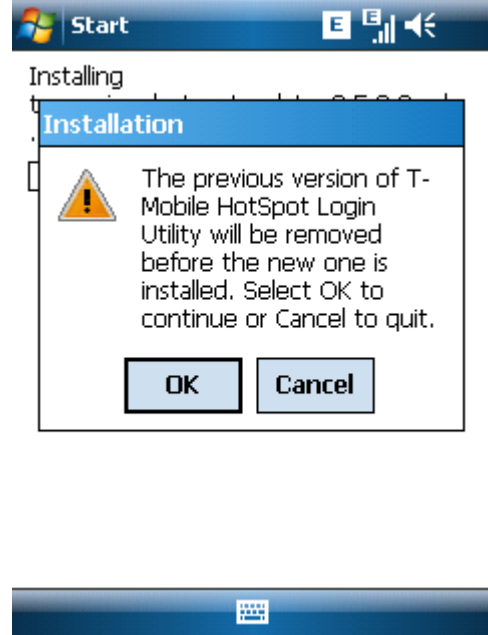
<p>Select Address Bar from the Menu.</p>	 <p>The screenshot shows the Internet Explorer browser window. The address bar contains a local file path. The 'Menu' is open, and the 'Address Bar' option is highlighted in blue. Other menu items include Home, Favorites..., Add to Favorites..., Forward, Refresh, History..., View, Edit, and Tools.</p>
<p>Enter the url: http://www.t-mobile.com/hotspotupdates</p> <p>Select Go.</p>	 <p>The screenshot shows the Internet Explorer browser window with the URL 'http://www.t-mobile.com/hotspotupdates' entered in the address bar. The 'Go' button is highlighted in blue. The page content shows the T-Mobile logo and a search bar.</p>
<p>Select the Download link to download the file to your Wing.</p> <p>Note: Updates are available for several devices. Be sure to select the T-Mobile Wing link.</p>	 <p>The screenshot shows the T-Mobile HotSpot page. It features a heading 'Upgrade your HotSpot login software' and a list of devices with corresponding download links:</p> <ul style="list-style-type: none"> T-Mobile Shadow: Instructions Download T-Mobile Dash: Instructions Download T-Mobile Wing: Instructions Download

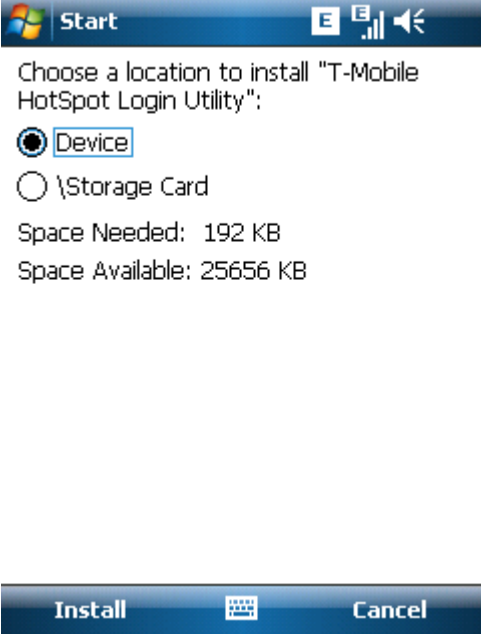
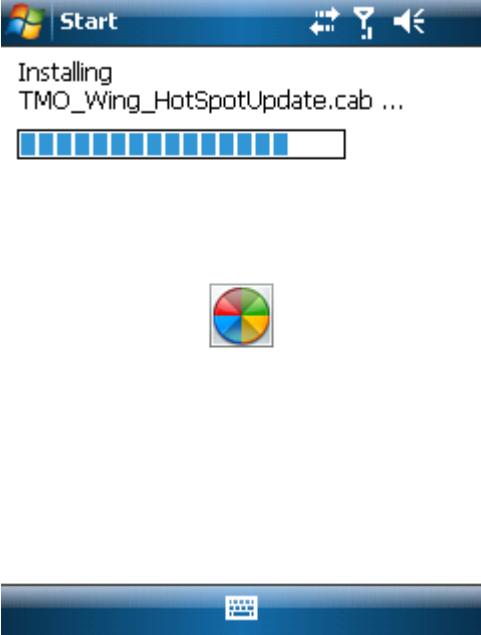
Make sure “Open file after download” is checked.

Select **Yes** to confirm that you want to download the update to the ‘My Documents’ folder on your Wing.



Select **OK** to confirm you want to remove the previous version of the T-Mobile HotSpot Login Utility.



<p>If you have a Storage Card in your Wing, you will see this screen.</p> <p>Make sure “Device” is selected.</p> <p>Select Install to begin the installation process.</p> <p>Note: If your device is full, you will need to create space to complete this installation.</p>	 <p>Start</p> <p>Choose a location to install "T-Mobile HotSpot Login Utility":</p> <p><input checked="" type="radio"/> Device</p> <p><input type="radio"/> \Storage Card</p> <p>Space Needed: 192 KB</p> <p>Space Available: 25656 KB</p> <p>Install Cancel</p>
<p>Installation progress screen displays while the installation completes.</p>	 <p>Start</p> <p>Installing TMO_Wing_HotSpotUpdate.cab ...</p> <p>Progress bar: []</p> <p>Installation icon: [Circular icon with 4 segments]</p> <p>Keyboard icon</p>

Installation is complete and successful.

Note: If you have set up your HotSpot Login Utility with your username and password, or personalized the settings in other ways, you will need to reset these values.

[Learn more about HotSpot Login Utility Settings](#)



**TMO_Wing_HotSpotUpdate.cab
was successfully installed on your
device.**

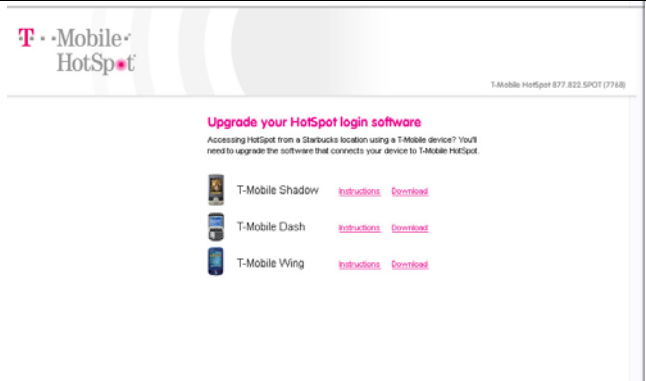
If you need more storage space, you
can remove installed programs.



To download to your PC, then install on your phone

Make sure you have access to the Internet from your PC.

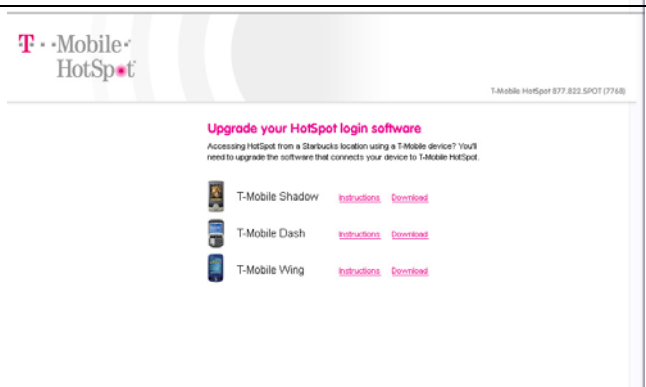
Open your Web browser and go to:
<http://www.t-mobile.com/HotSpotUpdates>



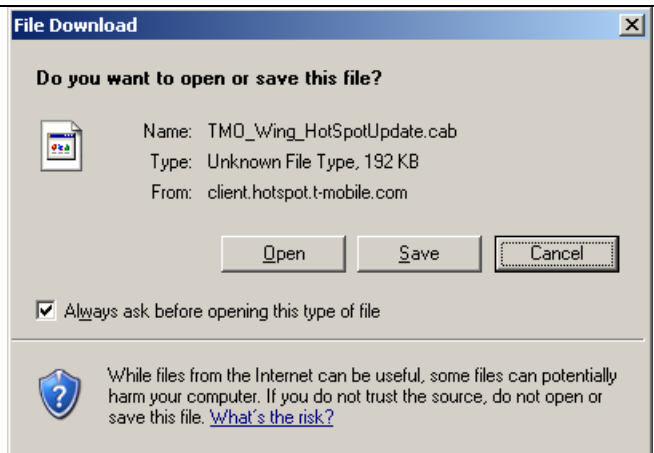
Select the [Download](#) link to download the file to your PC

Note: Updates are available for several devices. Be sure to select link for the T-Mobile Wing.

Select the [Instructions](#) link to view these step by step instructions.

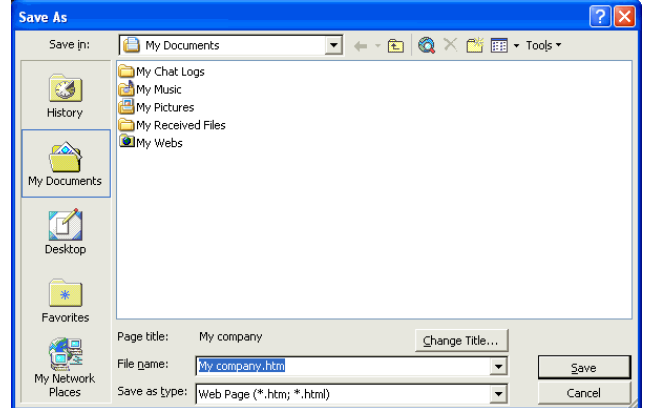


Select **Save**.



Select the location on your PC where you want the file to be saved.

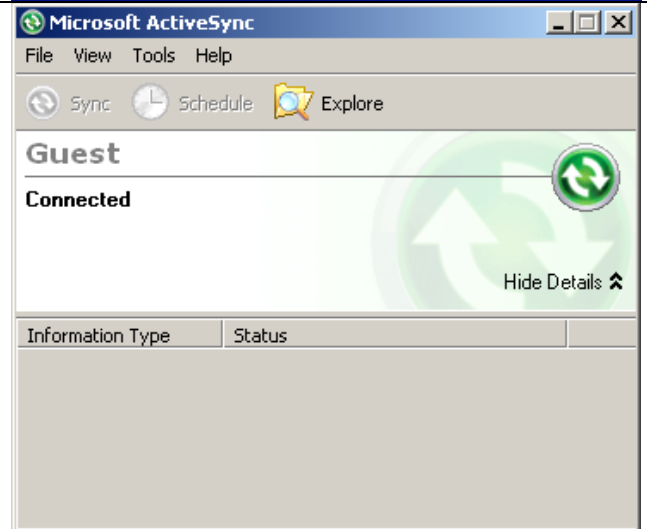
Click **Save**.



Connect your Wing to your PC with the USB cable to start ActiveSync.

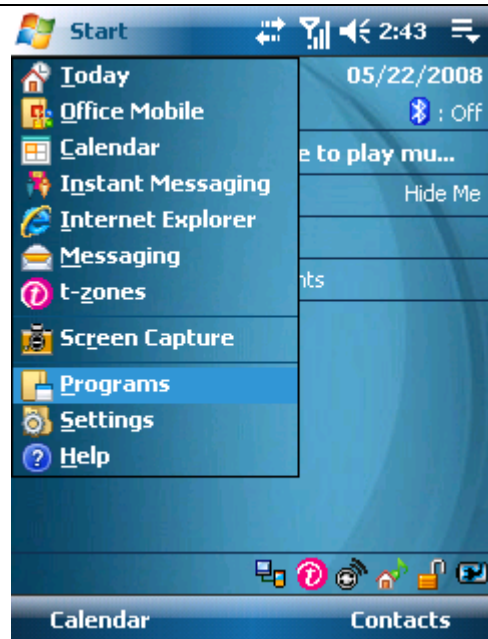
Copy the file TMO_Wing_HotSpotUpdate.cab from your PC into the 'My Documents' folder of your phone.

Note: Please refer to your User Manual for detailed instructions on using ActiveSync and copying files to your device.



Disconnect your Wing from your PC.

On your Wing, begin at the home screen. Select **Start**. Select **Programs**.



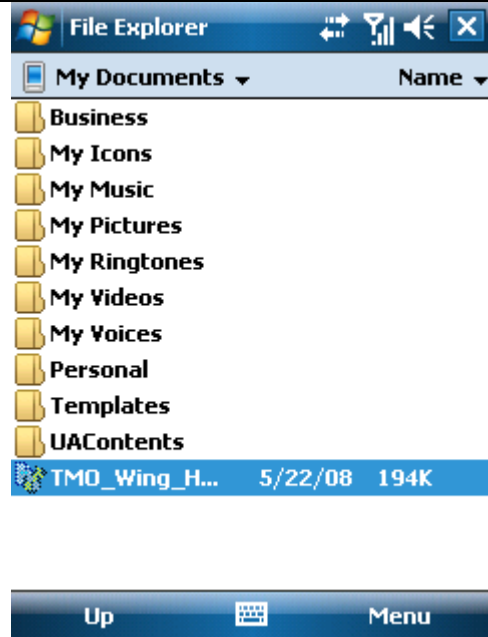
Select **File Explorer**.



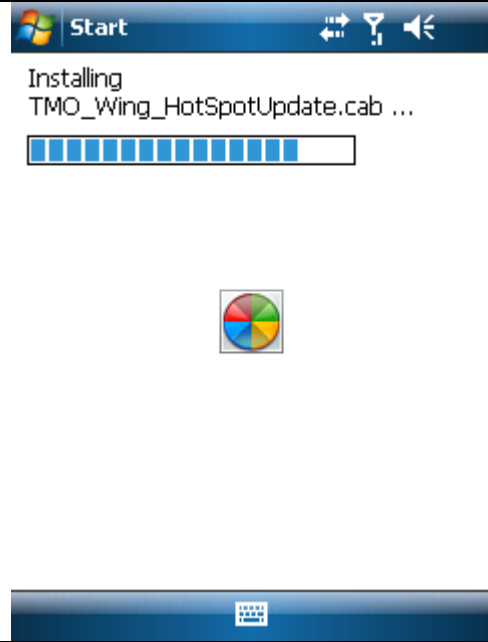
If you are not in the My Documents Folder, navigate to the **My Documents** folder.

Select **TMO_Wing_HotSpotUpdate.cab**.

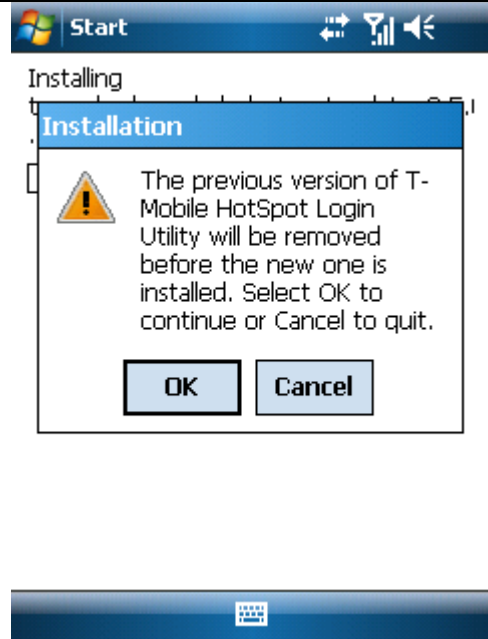
Use the **center button** to run the file.



Installation progress screen will appear briefly.



Select **OK** to confirm you want to remove the previous version of the T-Mobile HotSpot Login Utility.

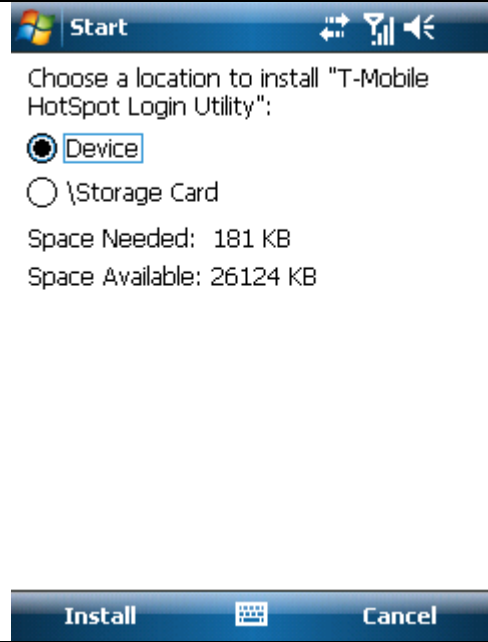


If you have a Storage Card in your Wing, you will see this screen.

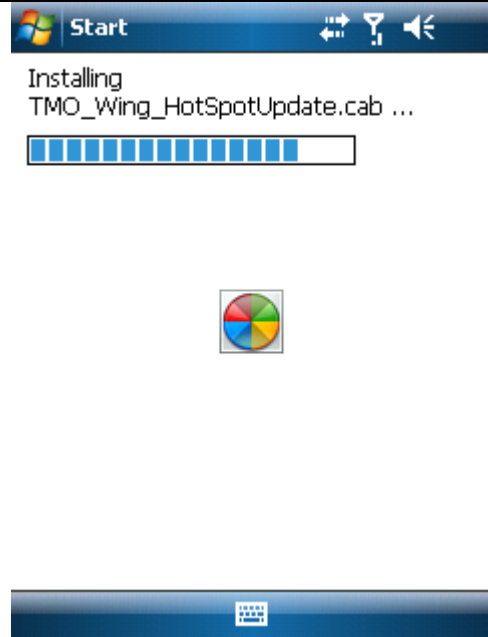
Make sure "Device" is selected.

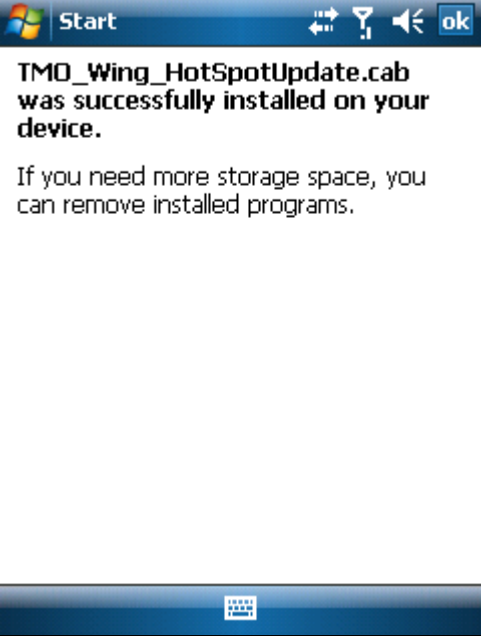
Select **Install** to begin the installation process.

Note: If your device is full, you will need to create space to complete this installation.



Installation progress screen displays while the installation completes.



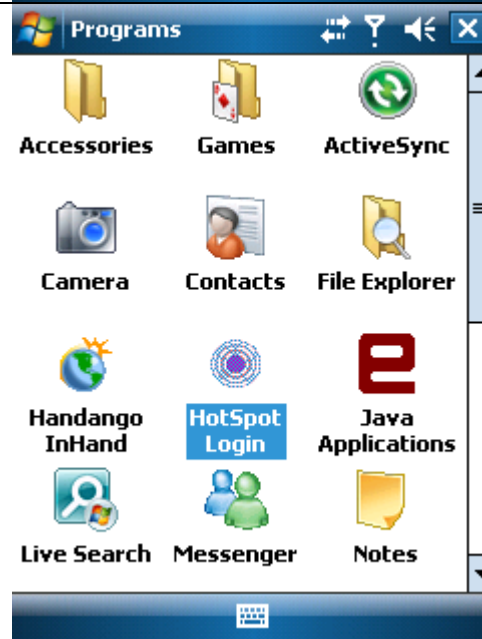
<p>Installation is complete and successful.</p> <p>If you have set up your HotSpot Login Utility with your username and password, or personalized the settings in other ways, you will need to reset these values.</p> <p>Learn more about HotSpot Login Utility Settings</p>	 <p>The screenshot shows a Windows XP Start menu notification. The title bar reads 'Start' and includes icons for help, volume, and network. The main text of the notification states: 'TMO_Wing_HotSpotUpdate.cab was successfully installed on your device.' Below this, it says: 'If you need more storage space, you can remove installed programs.' At the bottom right of the notification is an 'ok' button.</p>
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<h3>HotSpot Login Utility Settings</h3>	
<p>If you have set up your HotSpot Login Utility with your username and password, or personalized the settings in other ways, you will need to reset these values.</p> <p>These are the instructions for the HotSpot Login Utility Settings.</p>	

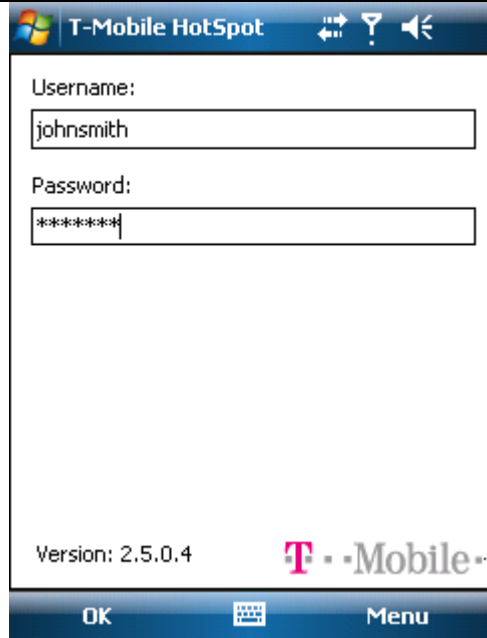
On your Wing, begin at the home screen.
Select **Start**.
Select **Programs**.



Locate and run **HotSpot Login**.

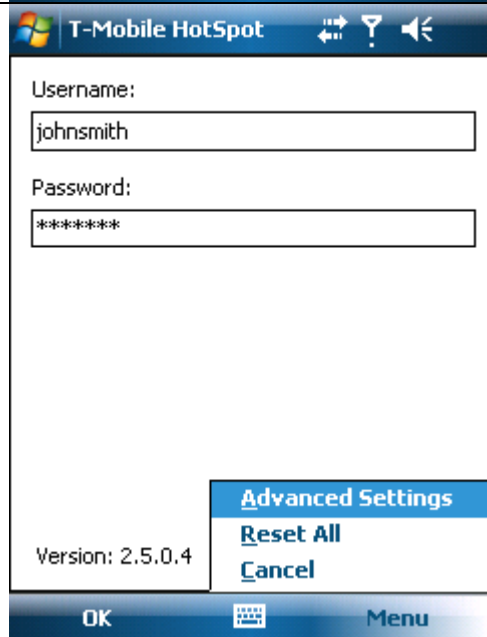


Enter your T-Mobile HotSpot username and password.



The screenshot shows the T-Mobile HotSpot login interface. At the top, there is a blue header with the text "T-Mobile HotSpot" and three icons: a signal strength indicator, a question mark, and a speaker. Below the header, there are two input fields: "Username:" with the text "johnsmith" and "Password:" with "*****". At the bottom of the screen, there is a blue bar with "OK" and "Menu" buttons. The version number "Version: 2.5.0.4" and the T-Mobile logo are visible in the bottom right area.

To review/update all settings:
Select **Menu**
Advanced Settings.



This screenshot is identical to the one above, but with a menu overlay. The menu is a blue box with three options: "Advanced Settings", "Reset All", and "Cancel". The "Menu" button at the bottom of the screen is highlighted, indicating it has been selected.

Makes any desired changes.
Select **OK**.

T-Mobile HotSpot

Username:
johnsmith

Password:

Skip 'login/cancel/sign up' request

Automatic login

Skip logoff prompt

Disable HotSpot Login Utility

Version: 2.5.0.4

T-Mobile

OK Menu