

T-Mobile's Financial Privacy Policy

If T-Mobile provides you with a financial product or service (e.g. an installment loan for a mobile device), then you should understand T-Mobile's policy regarding the collection, use, and disclosure of your non-public personal financial information. T-Mobile has an obligation to provide notice to you of your rights under federal law regarding your financial privacy.

We collect non-public personal financial information about you from the following sources:

- Information we receive from you on applications or other forms, on our web site or through other means;
- Information we receive from your transactions, correspondence and other communications with us; and
- Information we receive from you in connection with providing you a financial product or service, such as an installment loan.

We do not disclose non-public personal financial information about you to unaffiliated third parties for marketing purposes.

We may disclose non-public personal financial information about you or any former customer to the following types of unaffiliated third parties:

- Financial service providers who assist us in maintaining or servicing your accounts, printers and those who assist with mailing and other services, as well as financial service providers who do not assist us in maintaining or servicing your accounts, such as companies engaged in banking, credit cards, consumer finance, and insurance with whom we may have agreements to provide joint products or services;
- Nonfinancial companies, such as service providers who fulfill information requests
- Others with whom you have consented to our sharing of your non-public personal financial information; and
- As otherwise permitted or required by law.

We protect your non-public personal financial information from unauthorized access, use, or disclosure while it is under our control by a variety of physical, electronic, and procedural safeguards.

Other Governing Terms

This policy does not modify or alter any applicable agreement you have with T-Mobile. For example, our Terms of Use govern your use of our Web sites. Additionally, if you use our other products or use or subscribe to our services, our T-Mobile Terms and Conditions, one or more applicable service agreements, and certain other terms may apply to your use, purchase, or subscription. If this policy conflicts with any portion of those terms and agreements, those terms and agreements govern to the extent of the inconsistency. This policy is intended specifically to address T-Mobile's practices in connection with financial products and services, and is not intended to supersede or replace T-Mobile's Privacy Policy with respect to other activities.

Changes to T-Mobile's Financial Privacy Policy

We may update this policy if we materially change our practices or if legal or regulatory changes require it. If we decide to use or disclose personal information in a way that is materially different from that which was stated in the section entitled "Financial Privacy," at the time the personal information was collected, we will notify you of the change in the same manner in which you receive your annual privacy notice from T-Mobile, at least 30 days before we implement that change and will give you an opportunity to opt-out of the proposed use or disclosure of previously collected personal information. You should refer to this policy often for the latest information and the effective date of any changes.

How to Contact Us

If you have any questions or comments about this policy or about T-Mobile's privacy practices, please call Customer Service at 611 (from a T-Mobile phone) or 1-800-937-8997 (from any phone) or send an e-mail message to privacy@t-mobile.com. You may also direct your privacy-related comments or questions to the address below:

T-Mobile USA, Inc.
Attn: Principal Privacy Officer
12920 SE 38th Street
Bellevue, Washington 98006