

SERVICE AGREEMENT (Acct. Type: Personal)

Customer			
Primary Phone		Secondary Phone	(
Customer ID (BAN)		Monthly Bill Cycle Date	
Today's Date			

Representative	
Store Name	
Store Phone	
Billing or Handset Questions	1-800-937-8997 (or 611 on Handset)

Service Information - Not all features may be listed below.

Mobile Number	Rate Plan	Contract Extension/End Date	Add-On Features	Monthly Charges	One Time Charges
SIM: IMEI:		[\$	\$

Total Monthly Recurring Charges for this Phone:		
Total One Time Charges:		

CUSTOMER ACCEPTANCE: By signing this form or activating or using T-Mobile service, I agree that:

- The original term of my Agreement with T-Mobile will continue as noted above. **IF MY SERVICE (voice or certain data services or Add-On Features) IS CANCELLED BEFORE THE END OF MY TERM, I WILL BE REQUIRED TO PAY AN EARLY TERMINATION FEE OF UP TO \$200 PER LINE OF SERVICE.**

My selected plan:

- I understand I may be unable to switch to certain rate plans or other types of service, or there may be fees or other restrictions associated with switching, including a per line Early Termination Fee and a new \$35 per line Activation Fee.
- I will be charged a monthly Regulatory Programs fee (not a government-required tax or charge) of up to \$1.21 (plus tax) per line of service, which is subject to change without notice. [This fee may not apply to certain data devices/services.](#)
- My **"Agreement"** with T-Mobile includes this document, T-Mobile's "Terms and Conditions", and any terms specific to my rate plan or service. I can obtain copies of T-Mobile's Terms and Conditions and my rate plan specific terms at T-Mobile retail stores and at www.T-Mobile.com (www.T-Mobile.com.pr for Puerto Rico customers). The English version of this Agreement will control over any other version.
- If I upgraded my Device, an upgrade fee, plus applicable taxes, will be applied to my next monthly invoice.
- I may not be able to return upgraded Devices that I have purchased. Warranty information is included in my Device box.
- **T-MOBILE REQUIRES ARBITRATION OF DISPUTES UNLESS I OPTED-OUT PURSUANT TO T-MOBILE'S TERMS AND CONDITIONS.**

Signature: _____

Title (Required for business): _____ Date: _____