



T-Mobile Handset Upgrade Agreement

Visit www.my.tmobile.com to check minutes, pay bills online, change rate plans and features, and more. As always, you can receive assistance with your service by visiting a T-Mobile Retail Store or by calling Customer Care at 611 from your T-Mobile phone or dialing 1-800-937-8997.

Customer Agreement

I understand and agree that as of the date of this Agreement below, my contract term(s) on the following line(s) of service is as follows:

Phone	_____	continues through	_____
Phone	_____	continues through	_____
Phone	_____	continues through	_____
Phone	_____	continues through	_____
Phone	_____	continues through	_____

- **IF MY SERVICE IS CANCELLED BEFORE THE END OF MY TERM, I WILL BE REQUIRED TO PAY AN EARLY TERMINATION FEE OF UP TO \$200 PER LINE OF SERVICE ON SERVICE CONTRACTS OF ONE YEAR OR MORE. If my upgrade required activation or continuation of a data service or add-on feature, the contract term extension and Early Termination Fee also apply to that service or feature.**
- **I understand I may be unable to switch to certain rate plans or other types of service, or there may be fees or other restrictions associated with switching, including a per line Early Termination Fee and a new \$35 per line Activation Fee.**
- **An upgrade fee, plus applicable taxes, will be applied to upgrade contract extension transactions.**
- **I can cancel an upgrade contract extension if I return my upgraded Device within 14 days of my upgrade date (may be longer in some states), and my service agreement will revert to the original term prior to the upgrade. I may be required to pay a restocking fee for Devices I return. I have reviewed and understand T-Mobile's Return Policy.**
- **T-MOBILE REQUIRES ARBITRATION OF DISPUTES UNLESS I OPTED OUT PURSUANT TO T-MOBILE'S TERMS AND CONDITIONS.**

Customer Name

Customer Signature

Date